Non-Clinical CBO Telehealth PrEP Programing
Barriers to Linking to PrEP

• Non-Clinical Community Based Organization
• Limited medical infrastructure (Protocols, EHR, etc.)
• Low uptake of PrEP among priority populations
How can a CBO provide PrEP services?

- Partner with a provider that provides
  - Uses video PrEP appointments
- Contract with an at home Testing Laboratory
  - Provides HIV, STI and Kidney Function Screening
- Partner with a pharmacy that can mail prescriptions
Telehealth Process

1. Recruitment
   - REACH LA Staff/Recruiters

2. Telehealth Provider
   - Home Testing and Virtual Medical Appointment

3. At Home HIV and STD Testing
   - Supports with Enrollment
   - Provides STI Results and Referrals

4. Virtual Medical Appointment by Provider

5. Pharmacy Medication Distribution
   - Provides Other Essential Support Services

6. 3 Month Follow Up
   - Home Testing and Virtual Medical Appointment
   - Provides Other Essential Support Services
Benefits to Telehealth PrEP Program

• Client satisfaction
• No in person services
• Reduces barriers to care
• Ability to track adherence
• Increases CBO capacity
Recruitment

- Customer Service
- Social Media Marketing
- Utilized Social Networks Recruiting
- PrEP Navigation
### REACH LA’s Reach PrEP Prescribed 2020

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<th>SPA</th>
<th># of enrolled PrEP In 2020</th>
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606 Enrolled into PrEP
REACH LA Telehealth 2020 Timeline

Chart Title

Enrolled
Recruited PrEP in 2020 by Race

- Latino: 49%
- Black: 31%
- API: 17%
- White: 3%
Lessons Learned

• Develop strong partnerships with in-person PrEP Providers
• Establish a strong remote and internal linkage to care program
• Increase treatment referral network for nonlocal clients
• Invest in a E.H.R. program that works for you
• Request training for motivational interview and other rapport building skills
• Seek funding for inhouse STI Treatment