HIV Primary Care ACCESS
Alameda County Coordinated Early Services System

Improving Access to HIV Care in the East Bay

ALAMEDA HEALTH CONSORTIUM

October 25, 2022

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Alameda Health Consortium

Discussion Overview

- HIV ACCESS background and structure
- Strategies for improving access to care:
  - Linkage and rapid ART efforts
  - Other clinic-level efforts
  - Local collaborations with East Bay Getting to Zero and Public Health Department

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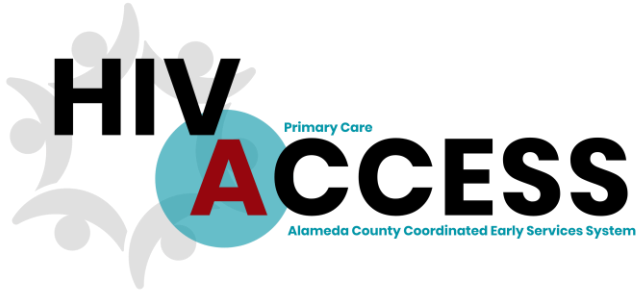
HIV ACCESS Collaborative Network Structure

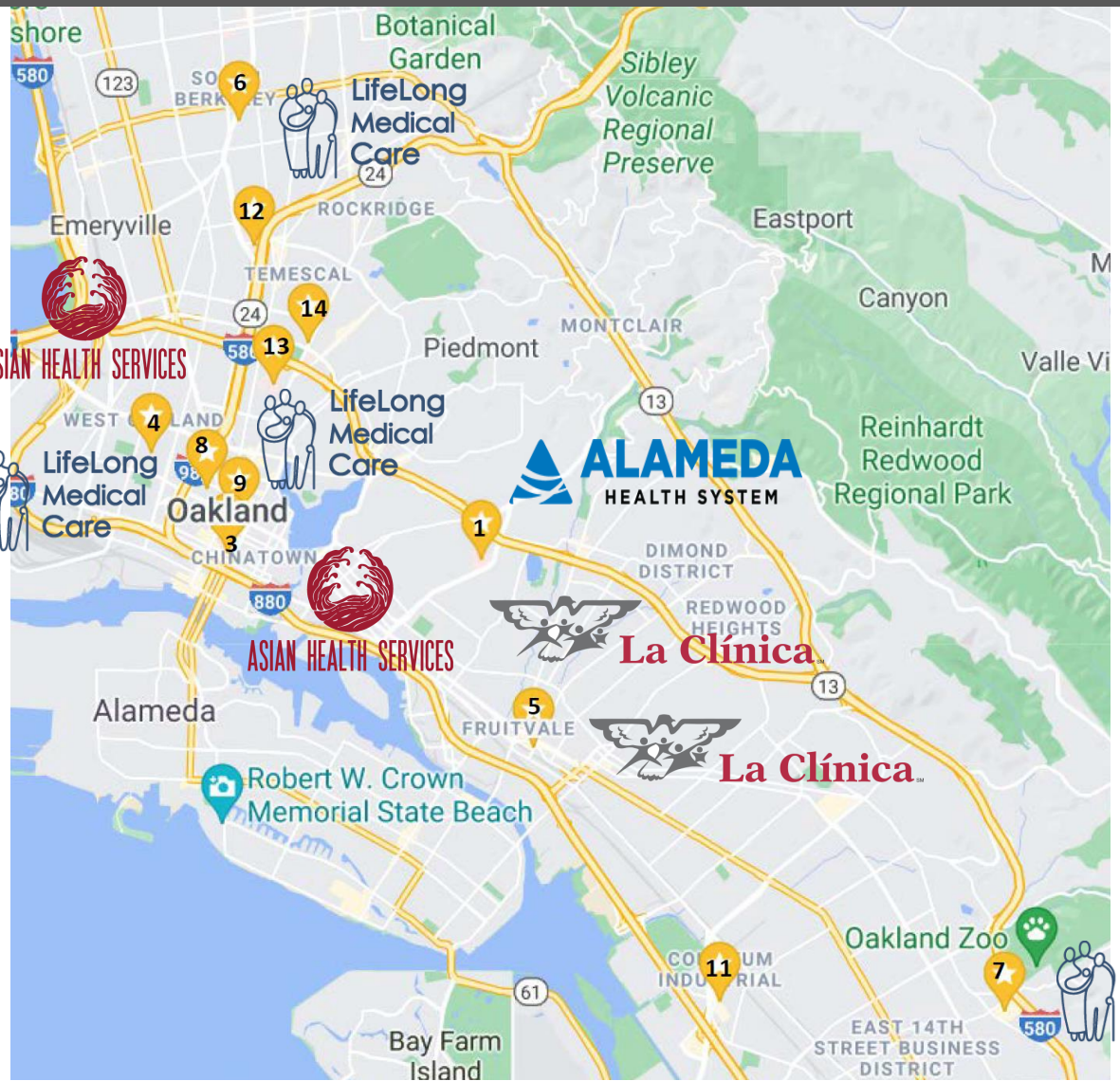


- Diverse staff: race/ethnicity, gender identity, age, class, languages.
- Lots of collaborative learning, training and projects.
- Many access points and opportunities for connection with clients.

HIV ACCESS History & Overview

- Founded in 1992
- Mission: to provide coordinated, comprehensive, high quality primary health care for people living with HIV/AIDS (PLWH) with the goal of ensuring early access to treatment, mitigating health disparities, and reducing the spread of HIV.
- Multi-site HIV primary care network serving 1,333 clients as of 6/2022, constituting 27% of PLWH in care in Alameda County.
- HIV primary care, case management, behavioral health, oral health, substance use treatment and medical nutrition services are available.

HIV ACCESS Network Locations: Alameda County



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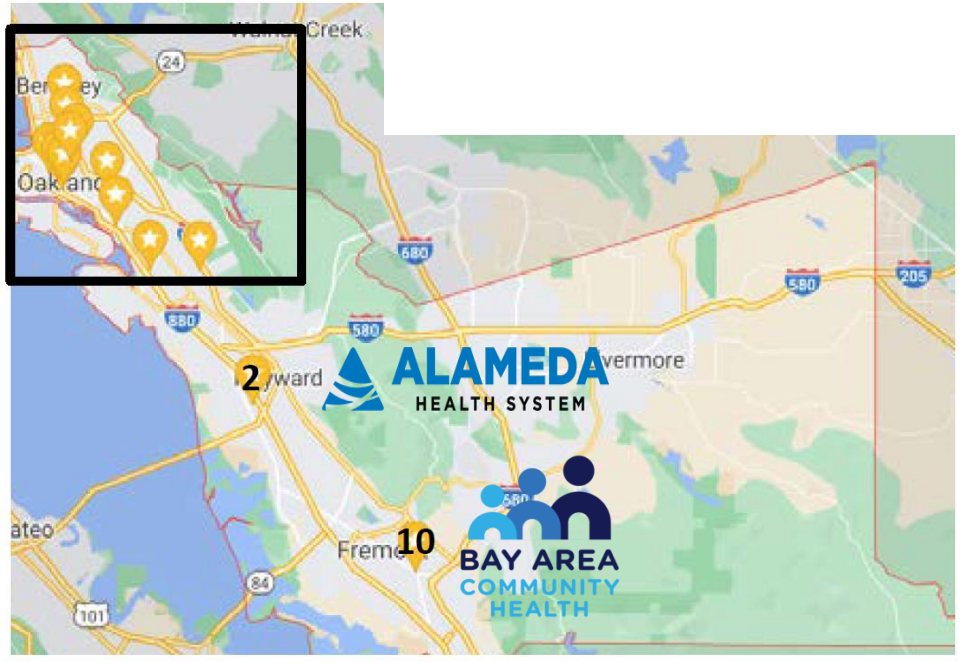
- 4 community health centers
- 1 public hospital
- 12 clinic locations



HIV ACCESS Client Demographics

- 83% people of color (42% Black, 31% Latinx)
- 75% cis male, 21% cis female, 4% transgender
- 50% over the age of 50
- 49% MSM, 33% Heterosexual, 10% PWID

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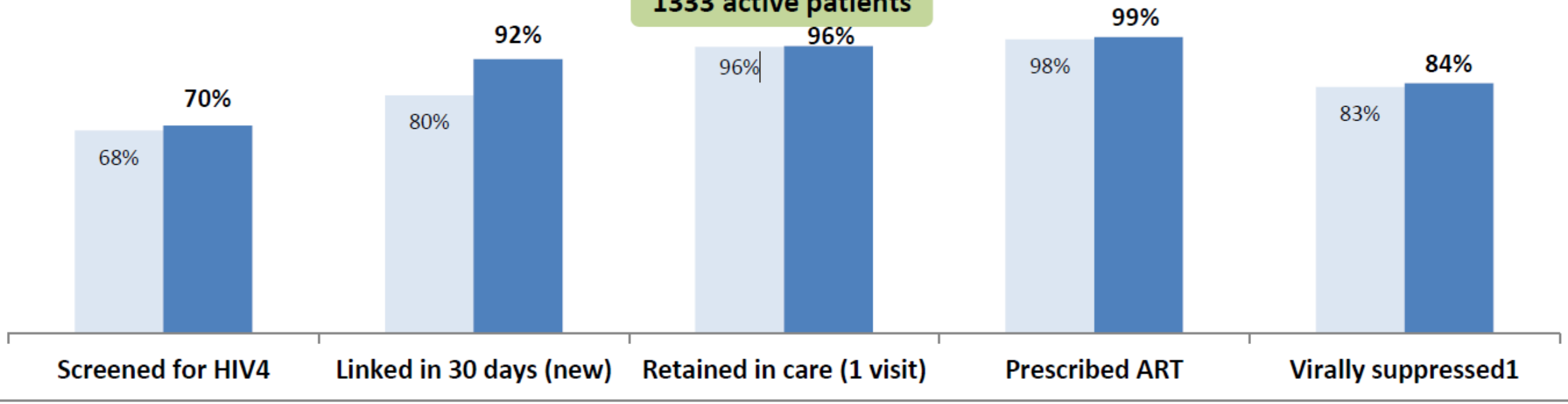
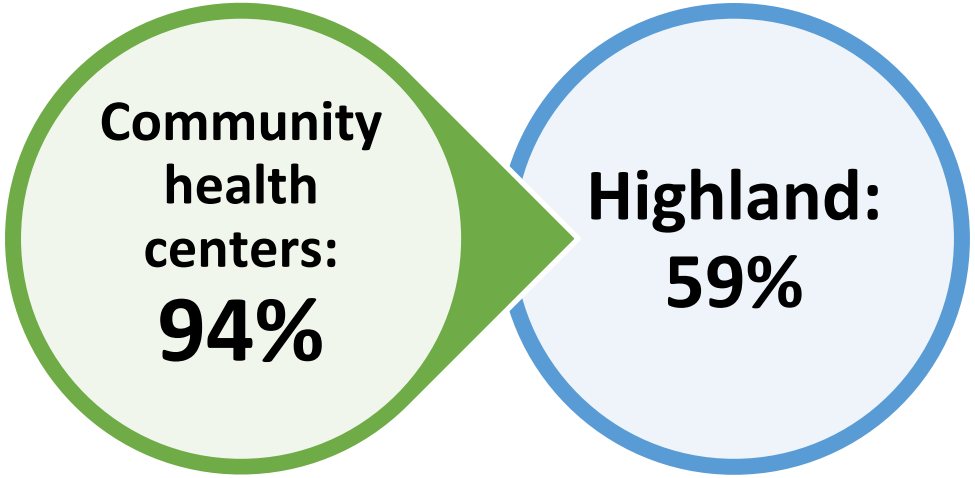
HIV ACCESS Care Continuum

All sites Q2 2021 vs. 2022

1333 active patients



Disparities in Highland ED linkages: 2020



25 people not linked from the Highland ED, Jan-Sept 2020:

- 86% substance use disorder (SUD)
- 56% phoneless; 44% phoneless + SUD
- 24% mental health diagnosis
- 12% houseless

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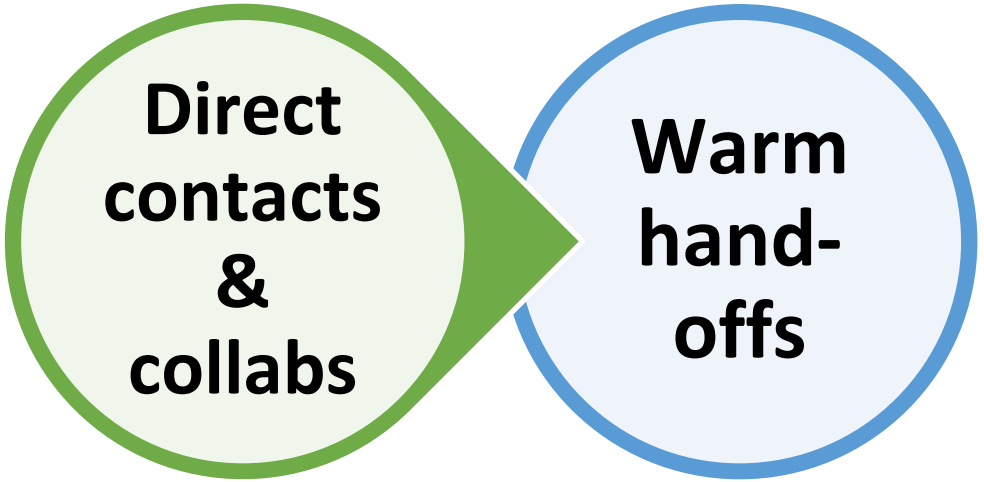
Impact of interventions in ED linkages 2017 to 2022:



- Highland Hospital ED 30-day linkages: 51% → **85%**
- Community Health Center 30-day linkages: 93% → **96%**

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AETC AIDS Education & Training Center Pacific

Alameda County Public Health Department

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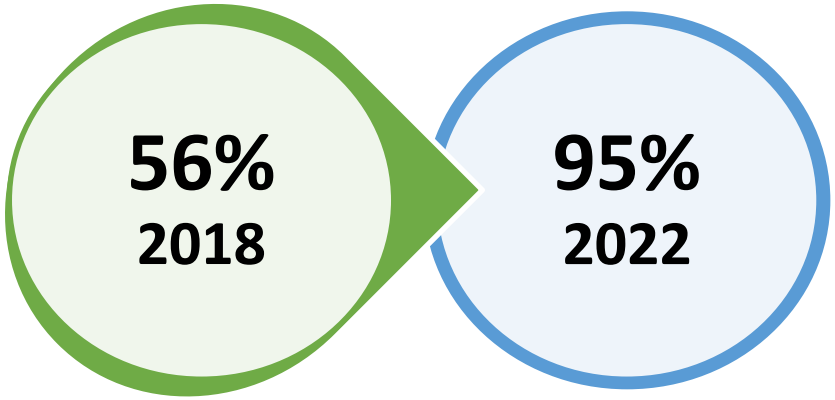
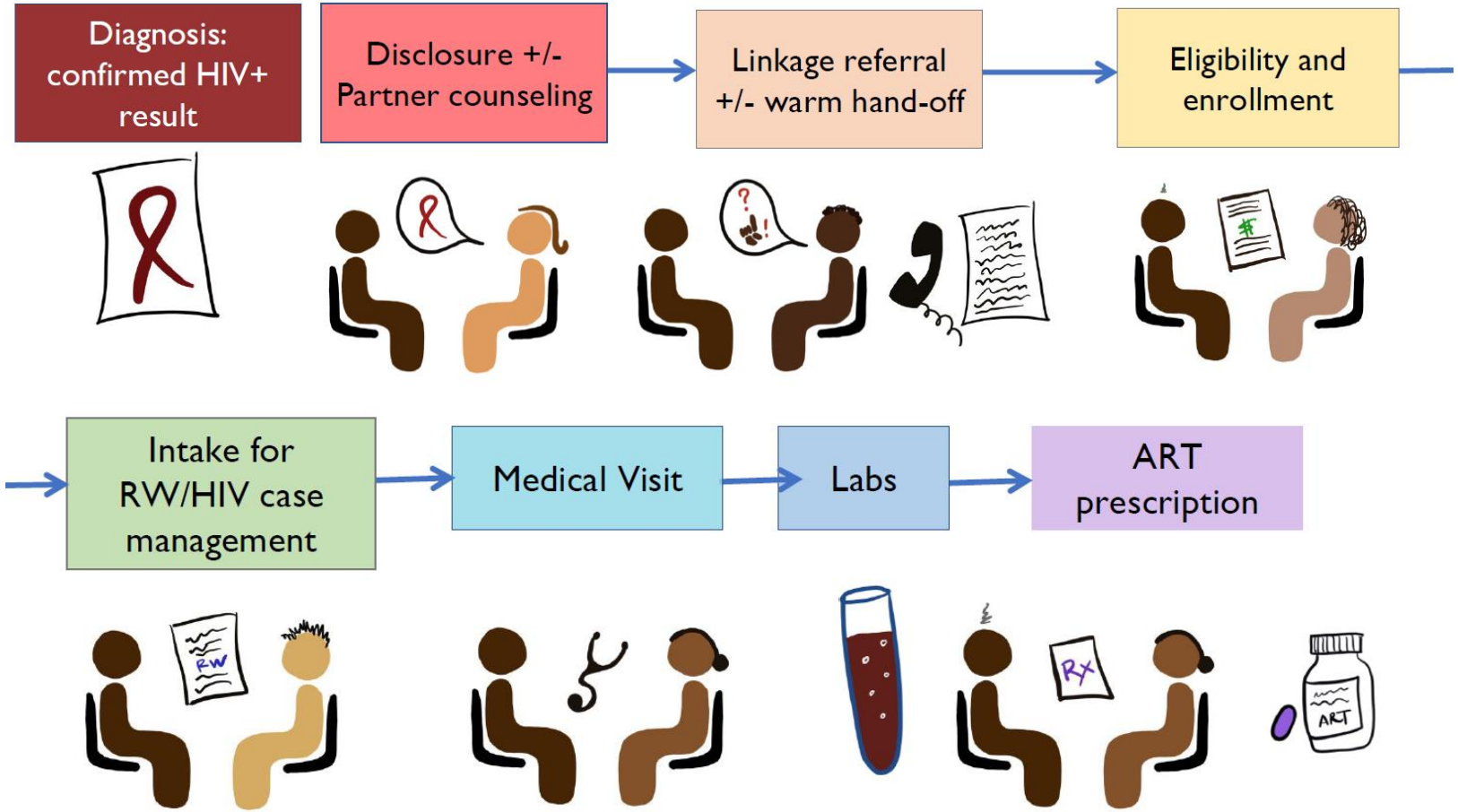
HIV ACCESS Rapid ART Initiative



- Began rapid ART project in 2017 and started formally tracking in 2018
- Activities included:
  - Development of shared definition for Rapid ART: Rx within 1 business day of first in-person contact with HIV team
  - Creation of linkage tracking sheet
  - Rapid ART protocols and workflows tailored to each clinic
  - Clinic-level interventions to address structural barriers (e.g., prescriber coverage)
  - Problem-solving individual and systemic barriers as a team and network

HIV ACCESS Rapid ART Initiative

Linkages before Rapid ART: 90+ days



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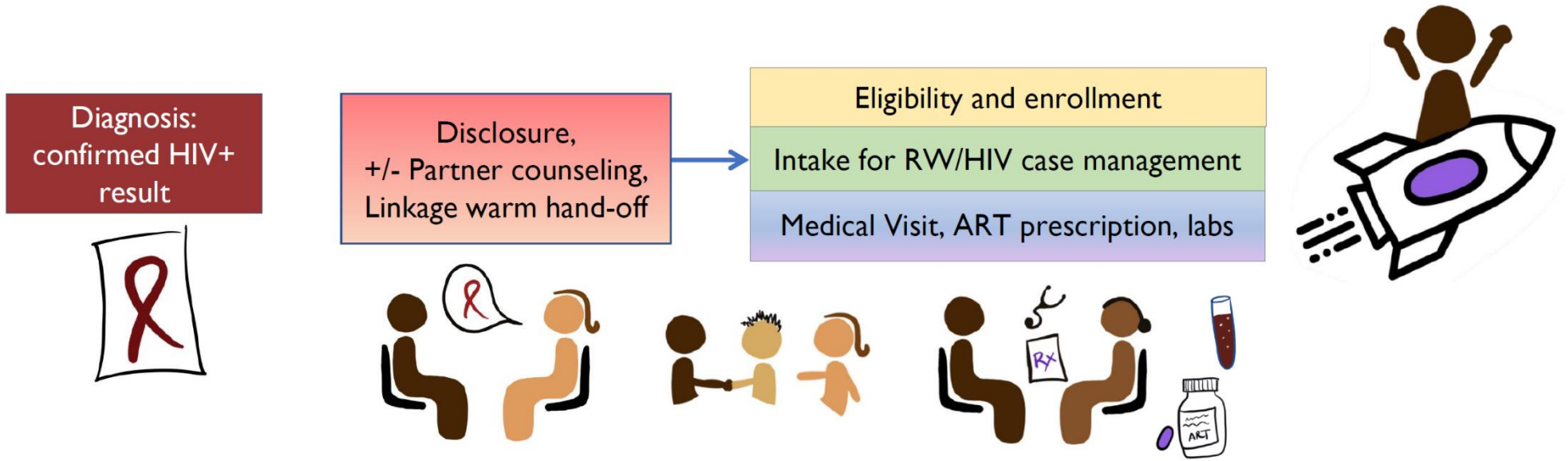
HIV ACCESS Rapid ART Initiative

Linkages with Rapid ART: ≤6 days



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Other Access to Care Activities

- Direct access to linkage navigators via work cell phones (referring agency staff and new patients)
- Protecting HIV provider drop-in slots
- HIV provider on-call schedule and/or training PCPs to provide back-up for rapid ART starts on days when there is no HIV provider available
- Offering hybrid in-person linkages with navigators and virtual provider visits to ensure coverage even when providers are not on-site
- Providing periodic reminders to PCPs re: testing and linkage via agencywide provider meetings

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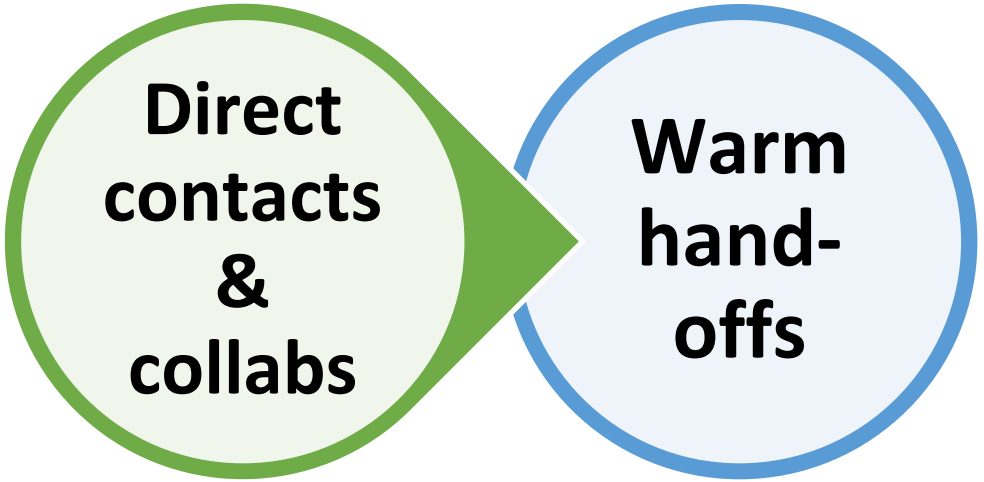
Impact of strengthening outreach for people experiencing homelessness: 2020-2021



- HIV ACCESS LifeLong Trust Clinic viral load suppression: 35% → 68%
- 344 people experiencing homelessness screened for HIV
- 96% PLWH experiencing homelessness linked to care

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AETC AIDS Education & Training Center Pacific

Alameda County Health Care for the Homeless

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11 years of regional collaborations!

2011-12: First linkage meeting and data analysis

2013: First network meeting; contact list, warm hand-offs

2014-16: Universal testing and PrEP launched

2017: EBGTZ, Rapid linkages and Rapid ART launched

2018-22: Trainings on racial bias, sex positivity, MI, trauma, substance use, housing, rapid ART

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AETC AIDS Education & Training Center Pacific

Alameda County Public Health Department

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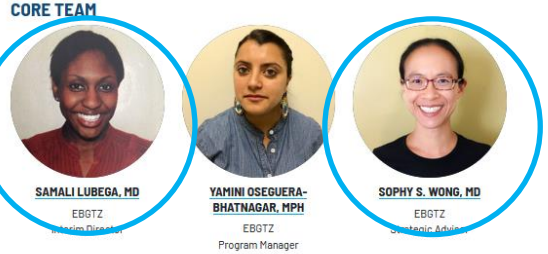
HIV ACCESS Involvement with EBGTZ: Steering Committee & POZ+ Members

CORE TEAM



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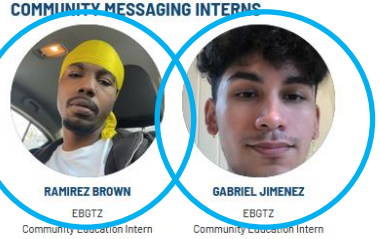
COMMUNITY MESSAGING INTERNS



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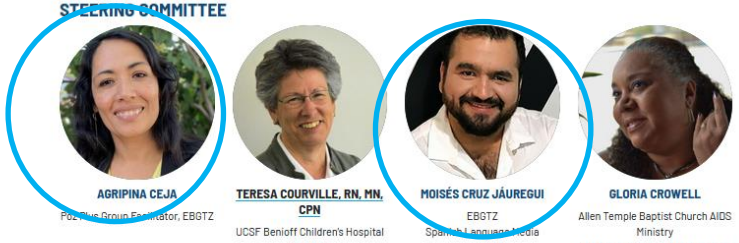
STEERING COMMITTEE



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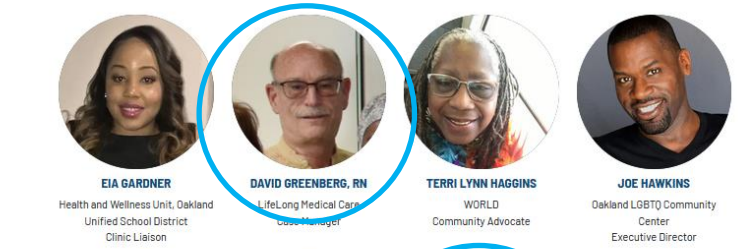

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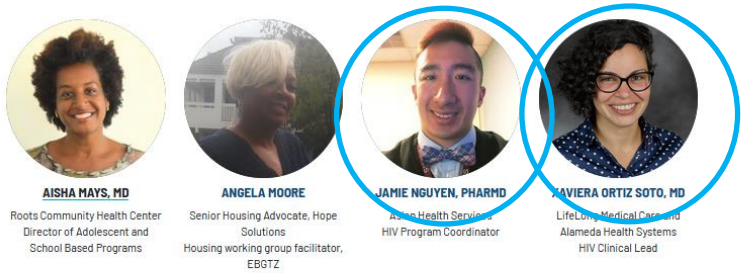

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EAST BAY HIV Strategic Activities for 2022

COMMUNITY MESSAGING:

East Bae Love and Sexy Loteria campaigns

Murals

Transit Ads

IMPROVING COLLABORATIONS:

HIV services in ED, Street/shelter, housing
And substance use settings

Substance use overdose prevention and safety Plans

INNOVATIVE MODELS:

Home HIV/STD testing

Mobile Clinic with HIV prevention & Care

YOUTH ENGAGEMENT:

Low-barrier access to care

Sex positive Education
In Oakland Schools

HOUSING INITIATIVES:

Housing 101 User's Guide

Share housing info across agencies

Biomedical interventions such as testing, Rapid ART, same-day PrEP, and injectable ART and PrEP are integrated into the activities above.

Equity & key communities

Key Communities:

Race/Ethnicity:

People of color (non-white identified)

Age:

Youth & Older Adults

Sexual Orientation & Gender Identity:

MSM & Cis/Trans Women

Life Experience

Drug use, incarceration, homelessness, mental health conditions, lack of insurance, HIV diagnosis in the ER

Disparity trends:

Fewer HIV tests conducted in 2020 and fewer HIV diagnoses, not likely a significant drop in actual incidence.

Increasing disparity gaps in 2020:

- New diagnoses
  - Latinx people
  - young people of color
- Retention and viral load suppression
  - Black/African American residents
  - People who inject drugs
  - Youth and young adults
  - Uninsured residents.

HIV ACCESS QI priorities

Improving Collaborations

Vision: A collaborative community of HIV service organizations, advocates and community members who work together on common goals and amplify each other's work.

Key Activities of 2021:

1. **New and revised online tools for collaboration:** HIV ACCESS participated in improvements to the regional directory, local events, resources on EBGTZ.org.
2. **Collaborative meetings:** April workshop on online tools, August workshop on HIV ACCESS ED and substance use linkages, October workshop on housing.
3. **Improvements in linkage rates:** Highland ED linkage rates 44% →85%; HIV ACCESS rapid ART rates 68% → 95% from 2020 to 2022.

HIV ACCESS + Alameda County Public Health

HIV ACCESS involvement with Alameda County Public Health activities:

1. Close collaboration on the Ryan White client survey
2. HIV data-to-care project
3. HIV QM data sharing
4. The first Rapid ART program in the county, initiated in 2017
5. Healthcare for the Homeless HIV linkages and care coordination

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ASIAN HEALTH SERVICES

BAY AREA COMMUNITY HEALTH

La Clínica℠

LifeLong Medical Care