



The Los Angeles County

**HOMELESS INITIATIVE**

**REAL HELP. LASTING CHANGE.**

**Los Angeles County Commission on HIV**

**March 8, 2018**



# Homeless Crisis

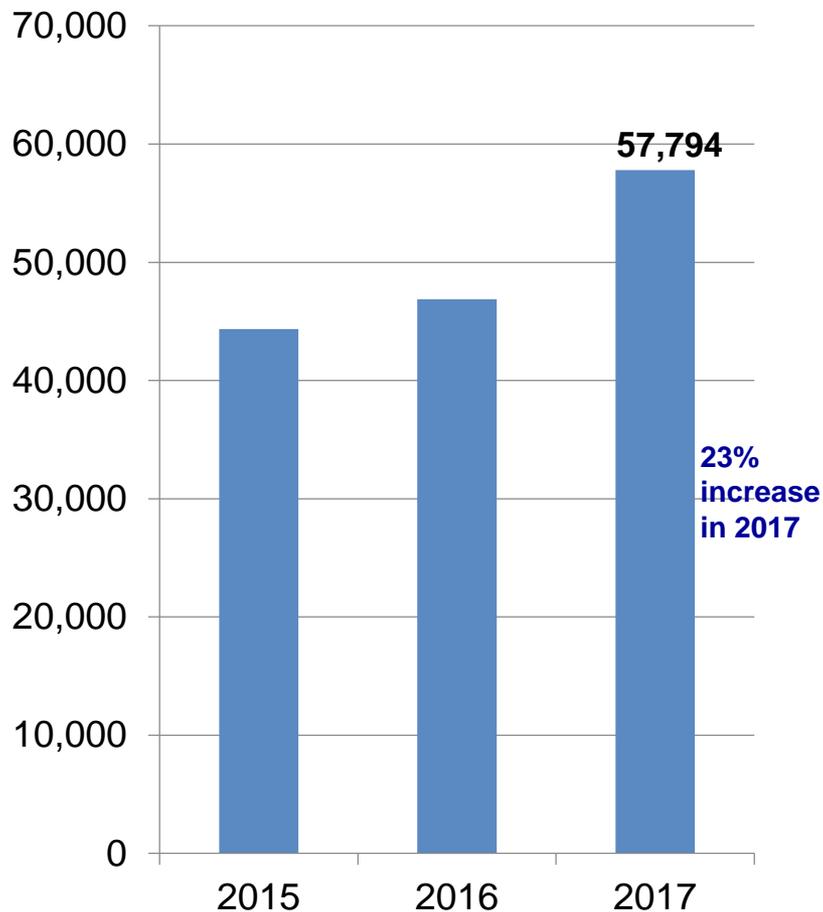
- LA County has a major homeless crisis, which is further exacerbated by a housing affordability crisis.
- Nearly 58,000 people experienced homelessness on a given night in 2017.
- Nearly  $\frac{3}{4}$  of homeless people are unsheltered.
- In the Los Angeles Metro Area, as of 2015, 57% of renters were cost-burdened (paying more than 30% of income for housing) and 31% of renters were severely cost-burdened (paying more than 50% of income for housing).



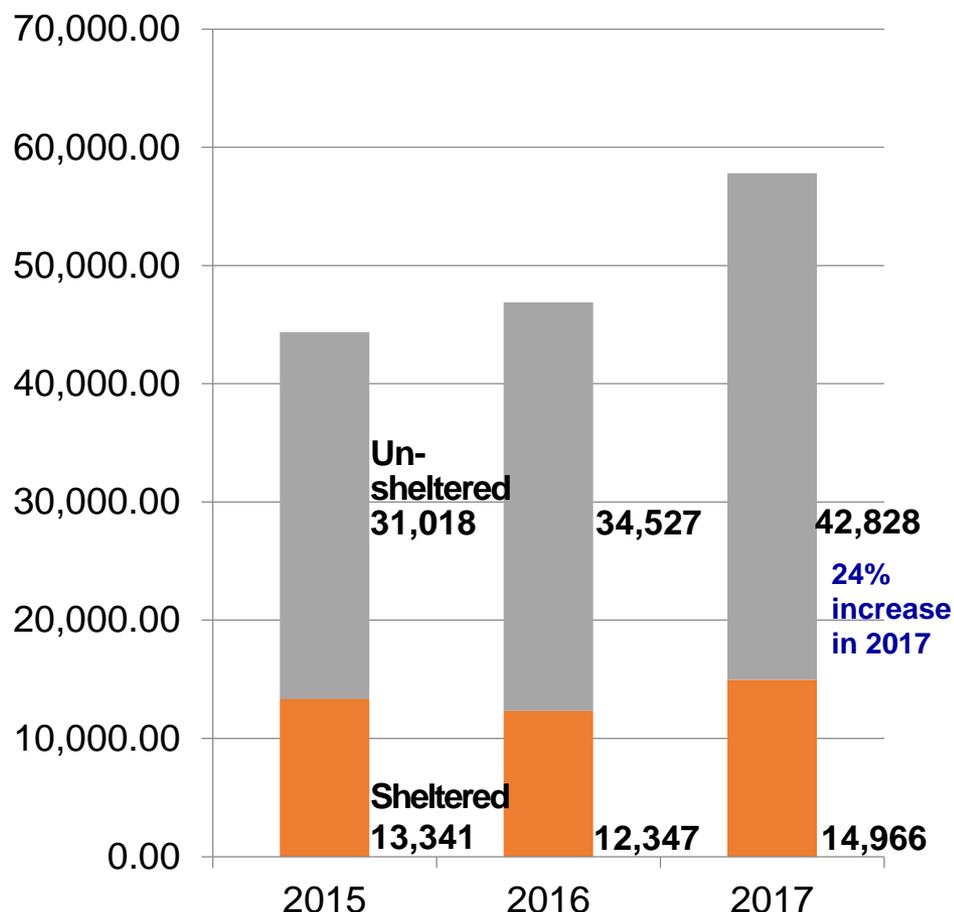
# Homeless Count 2017

## Total Homeless Population

(includes Glendale, Long Beach and Pasadena)



## Total Homeless Population - Sheltered and Unsheltered



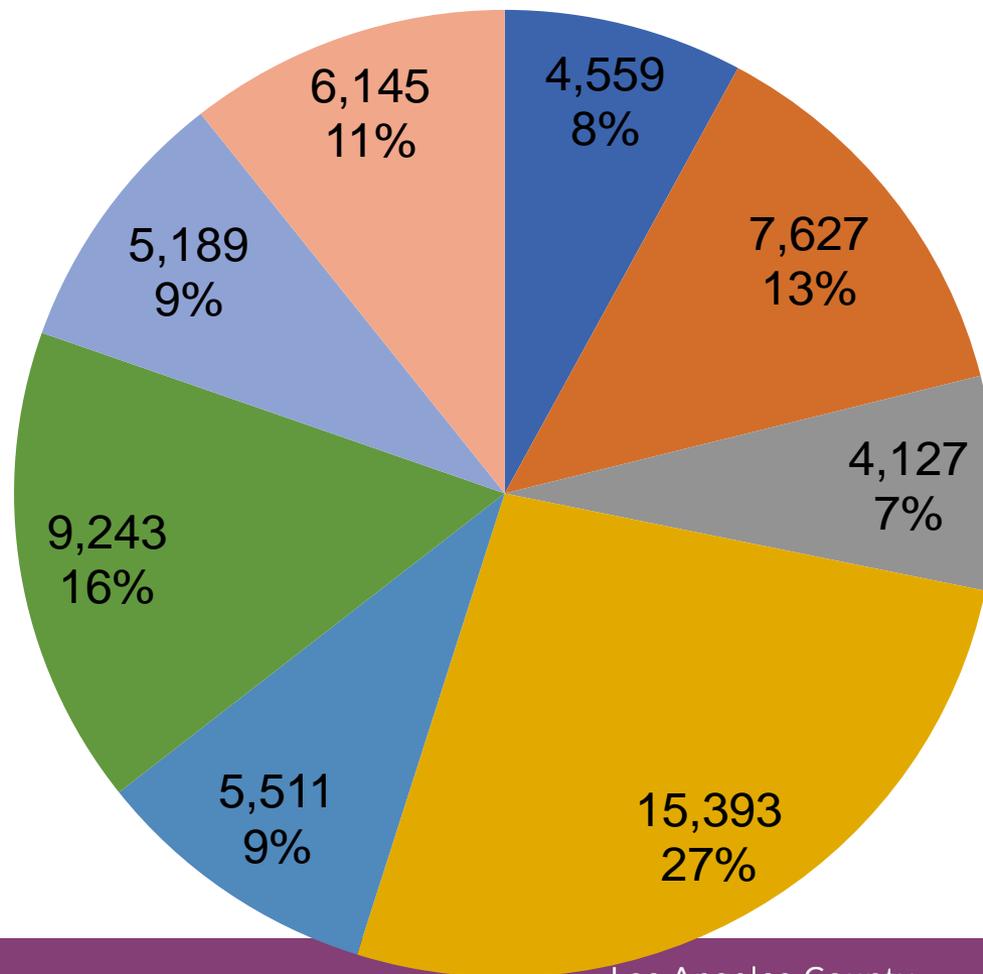


# Homeless Count continued

**2017 Total Homeless Population = 57,794**

(includes Glendale, Long Beach and Pasadena)

- SPA 1- Antelope Valley
- SPA 2- San Fernando Valley
- SPA 3- San Gabriel Valley
- SPA 4- Metro LA
- SPA 5- West LA
- SPA 6- South LA
- SPA 7 -East LA County
- SPA 8- South Bay

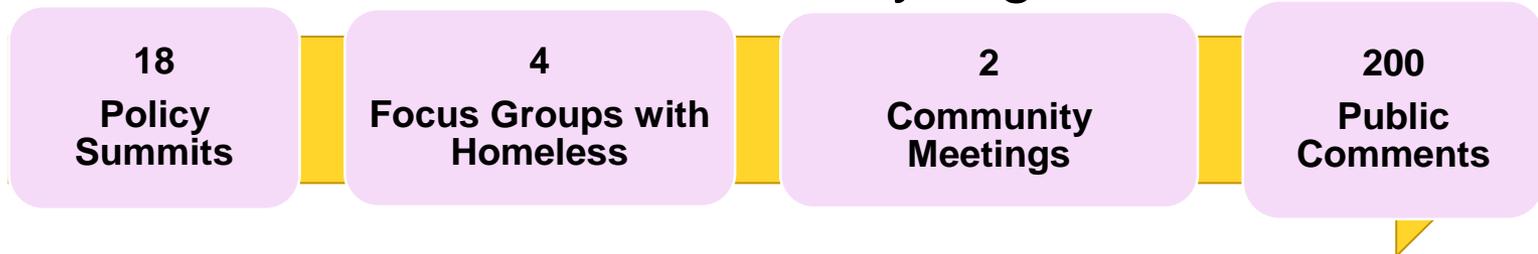




# County Homeless Initiative

**Seizing the moment:** Historic opportunity to combat homelessness throughout LA County

- Launched on August 17, 2015
- Initial Goal: Develop a set of recommended County strategies to combat homelessness, including strategies in which cities can participate
- Process: Inclusive and collaborative planning process with participation from 25 County departments, 30 cities, and over 100 community organizations





# Homeless Initiative Strategies

## E. Create a Coordinated System

E1 – Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	E5 – Decriminalization Policy E6 – Countywide Outreach System (H) E7 – Strengthen the Coordinated Entry System (H)	E13 – Coordination of Funding for Supportive Housing E14 – Enhanced Services for Transition Age Youth (H)
E2 – Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	E8 – Enhance the Emergency Shelter System (H) E9 – Discharge Data Tracking System	E15 – Homeless Voter Registration and Access to Vital Records
E3 – Creating Partnerships for Effective Access and Utilization of ACA Services by Persons Experiencing Homelessness	E10 – Regional Coordination of Los Angeles County Housing Authorities E11 – County Specialist Support Team	E16 – Affordable Care Act Opportunities E17 – Regional Homelessness Advisory Council and Implementation Coordination
E4 – First Responders Training	E12 – Enhanced Data Sharing and Tracking	

## A. Prevent Homelessness

A1 – Homeless Prevention Program for Families (H)
A2 – Discharge Planning Guidelines
A3 – Housing Authority Family Reunification Program
A4 – Discharges From Foster Care and Juvenile Probation
*A5 – Homeless Prevention Program for Individuals (H)

## C. Increase Income

C1 – Enhance the CalWORKs Subsidized Employment Program for Homeless Families
C2 – Increase Employment for Homeless Adults by Supporting Social Enterprise (H)
C3 – Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs
C4 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
C5 – Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
C6 – Targeted SSI Advocacy for Inmates (H)
*C7 – Subsidized Employment for Homeless Adults (H)

## B. Subsidize Housing

B1 – Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H)
B2 – Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
B3 – Partner with Cities to Expand Rapid Re-Housing (H)
B4 – Facilitate Utilization of Federal Housing Subsidies (H)
B5 – Expand General Relief Housing Subsidies
B6 – Family Reunification Housing Subsidy (H)
B7 – Interim/Bridge Housing for those Exiting Institutions (H)
B8 – Housing Choice Vouchers for Permanent Supportive Housing

## D. Provide Case Management and Services

D1 – Model Employment Retention Support Program
D2 – Expand Jail In Reach (H)
D3 – Supportive Services Standards for Subsidized Housing
D4 – Regional Integrated Re-entry Networks – Homeless Focus (H)
D5 – Support for Homeless Case Managers
D6 – Criminal Record Clearing Project (H)
*D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing (H)

## F. Increase Affordable/Homeless Housing

F1 – Promote Regional SB 2 Compliance and Implementation	F4 – Development of Second Dwelling Units Pilot Program	*F7 – Preserve current affordable housing and promote the development of affordable housing for homeless families and individuals (H)
F2 – Linkage Fee Nexus Study	F5 – Incentive Zoning / Value Capture Strategies	
F3 – Support Inclusionary Zoning for Affordable Housing Rental Units	F6 – Using Public Land for Homeless Housing	



# A1 - Prevent Homelessness

## Homeless Prevention Program for Families

LAHSA and Public Social Services have drawn from the Homeless Family Solutions System (HFSS) model and have expanded and enhanced a homeless prevention program for families that consists of rental/housing subsidies, case management and employment services, and legal services.



# A5- Prevent Homelessness

## Homeless Prevention Program for Individuals

- A new program that provides rental/housing subsidies, case management and employment services, and legal services to a population of 5,500 single adults.
- Due to limited experience with prevention services for individuals, these services are proposed to be targeted and prioritized for:
  - Diversion of individuals before they leave institutions
  - Retention services for formerly homeless individuals by quickly resolving issues that may threaten housing
  - Targeted eviction defense for people at imminent risk of homelessness by providing higher level case management, rental assistance, and/or legal assistance to stabilize housing



# B1 - Subsidize Housing

Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI

Public Social Services provides rental subsidies to disabled homeless General Relief participants applying for SSI. For individuals approved for SSI, those rental subsidy costs are recovered through Interim Assistance Reimbursement and reinvested in the program.



# B3 - Subsidize Housing

## Partner with Cities to Expand Rapid Re-Housing

Health Services and LAHSA are partnering with cities to expand the availability of rapid re-housing, which combines a time-limited rental subsidy with services for families and individuals who have a very good chance of gaining the ability to pay their own rent in 6-12 months.



# B4 - Subsidize Housing

## Facilitate Utilization of Federal Housing Subsidies

Provide Public Housing Authorities throughout the County with funding to encourage landlord acceptance of subsidized tenants with a HUD voucher by offering:

1. Holding Fees/Incentive Payments
2. Damage Mitigation
3. Move-In Assistance



# B6 - Subsidize Housing

## Family Reunification Housing Subsidy

Children and Family Services and the Community Development Commission provide rapid re-housing and case management services to families in the child welfare system where the parent(s)' homelessness is the sole barrier to the return of the child(ren), and:

- Child(ren) are currently placed in out-of-home care (including relative caregivers)
- Parent(s) have complied with, or are in substantial compliance with all court orders for the return of their children
- Family is a good candidate for rapid re-housing, rather than a longer-term housing subsidy



# B7 - Subsidize Housing

Interim/Bridge Housing for Those Exiting Institutions

LAHSA, in collaboration with Health Services, Mental Health, Probation, Children and Family Services, and the Sheriff, is increasing the availability of interim/bridge housing beds for individuals exiting:

- Jails
- Hospitals
- Foster Care System



## C2 - Increase Income

### Increase Employment for Homeless Adults by Supporting Social Enterprise

Sustain support for Social Enterprise/Alternate Staffing Organizations (SE/ASO) to increase employment opportunities for Homeless Adults:

1. Enhance the procurement process to provide preferential treatment of Social Enterprise
2. Support the creation of Alternative Staffing Organizations operated by SE Entities and designate them as the County's preferred staffing agency
3. Provide an SE entity operating an ASO with a subsidy (Measure H Funded Component)
4. Develop and distribute an inventory of the services currently being provided in Los Angeles County by SE/ASOs
5. Encourage cities to adopt a Social Enterprise Agency Utilization Ordinance



# C4 – C5 – C6 Increase Income

## Countywide Benefits Advocacy Program

Sustain and enhance a Countywide Benefits Advocacy Program for Disabled Individuals and Veterans Experiencing Homelessness or At Risk of Homelessness:

1. Benefits Specialist Resource Team(s) for each Service Planning Area (SPA)
2. Ongoing training & technical assistance for Homeless Services Agencies, Federally Qualified Health Centers, and County and other public agencies
3. Coordination with Veteran's Health Administration and Veteran's Benefit Administration
4. Benefits Advocacy for disabled County jail inmates who will be homeless upon release



## D2 - Provide Case Management and Services Expand Jail In-Reach

The Sheriff and Health Services are working with their non-profit partner agencies and collaborating County departments to provide Jail In-Reach to all individuals who self identify as homeless while incarcerated in a Los Angeles County jail.



## D4 - Provide Case Management and Services Regional Integrated Re-entry Networks- Homeless Focus

The Office of Diversion and Re-entry is incorporating a focus on homeless individuals into the multi-disciplinary, clinically-focused Regional Integrated Re-entry Networks which are already being developed.



## D6 - Provide Case Management and Services Criminal Record Clearing Project

The Public Defender established and are staffing two mobile “outreach vehicles” equipped with mobile office capabilities. The Public Defender is partnering with County and community-based outreach teams to provide homeless individuals with expungement and other record-clearing services in the field.



# E6 - Create a Coordinated System

## Countywide Outreach System

LAHSA, in conjunction with relevant County agencies and community-based organizations, is implementing a plan to leverage current outreach efforts and create a countywide network of coordinated, multidisciplinary, street-based teams to identify, engage and connect, or re-connect, homeless individuals to interim and/or permanent housing and supportive services.



# E7- Create a Coordinated System

## Strengthen the Coordinated Entry System

LAHSA, in collaboration with departments and providers, is enhancing and expanding the Coordinated Entry Systems for adults, families, youth and survivors of domestic violence/intimate partner violence by: strengthening regional coordination; providing housing navigation, locator, legal and representative payee services; and building the capacity of community homeless service providers.



# E8 - Create a Coordinated System

## Enhance the Emergency Shelter System

LAHSA is enhancing the emergency shelter system through:

- Increasing the number of interim beds including stabilization and recuperative care beds
- Increasing quality of supportive services
- Providing temporary hygiene services
- Capital funds for acquisition or rehabilitation of shelter facilities
- Shelter bed assignment system in Homeless Management Information System (HMIS)



# E14 - Create a Coordinated System

## Enhance Services to Transition Age Youth

Enhancement and expansion of:

1. Housing Stabilization and Retention
2. Youth Collaboration
3. Transitional Housing Models for Youth
4. SPA Level CES Homeless Liaisons at the LA County Office of Education (LACOE)
5. Family Reconnection Models
6. Access/Drop-In Center Enhancements



# F7 - Increase Affordable/Homeless Housing

- One-third of the Affordable Housing Program (AHP) capital funding goal identified by the Board in the October 2015 Affordable Housing Motion is proposed to be met by Measure H funding – funds will only be used to develop/preserve homeless housing.
- \$10 million one-time funding is proposed for a housing innovation fund to address homeless housing in a cost-effective and expeditious manner – funds not expended in fiscal year will roll-over until exhausted.



## D7 - Provide Case Management and Services Provide Services and Rental Subsidies for Permanent Supportive Housing

- Increase permanent supportive housing by funding high quality tenant services and, when necessary, a local rent subsidy to ensure that housing units are affordable and available to homeless people.
- It is projected that this strategy will contribute to funding 7,000 units of supportive housing over three years.



# Strategy D7 – Services for Permanent Supportive Housing

- Provide services and subsidies for Permanent Supportive Housing (PSH)
- PSH: Non-time-limited affordable housing assistance combined with wrap-around supportive services. Proven solution to end homelessness
- Lead Agencies – Dept. of Health Services, Mental Health and Public Health
- Funding:
  - FY2017/18: \$25.1 million (Final)
  - FY2018/19: \$49.3 million (Tentative)
  - FY2019/20: \$72.1 million (Tentative)



# Strategy D7 Continued.

- Link 2,500 clients to PSH in FY2017/18
  - Estimated that 1,500 clients will be housed with a federal subsidy and 1,000 with a local subsidy. 15,000 units over five years.
  - All D7 Clients receive: Supportive services and rental subsidy
- Housing will be project-based and scattered site
- Clients hold their own lease; contribute 1/3 of income toward rent
- **Supportive Services include:**
  - Intensive Case Management Services (All clients)
  - Mental Health services (Based on client need; estimated to be approximately 1/3 of clients)



# D7: Intensive Case Management

## Intensive Case Management Services (All clients)

- Assist clients with obtaining necessary documentation
- Assist with obtaining health & income benefits
- Assist with accessing and keeping appointments for health, Mental Health and Substance Use Disorder (SUD) services
- Assist with life skills
- Assist with completing and submitting rental subsidy application
- Assist with housing search
- Eviction prevention support and intervention
- Assist with educational and volunteer opportunities
- Transportation
- Ongoing client support and home visits



# D7: Mental Health Services

- Housing Full Service Partnership (FSP services are provided by specialty mental health providers)
- FSP services are focused on helping clients manage the symptoms of their mental illness and assist them with their mental health wellness and recovery goals.
- Services Include:
  - Individual/Group Therapy/Counseling
  - Medication Support
  - Crisis Intervention
  - Referrals and Linkage



# D7: Substance Use Disorder Services

Client Engagement and Navigation Services includes:

- Outreach and engagement
- Screening and referral
- SUD service navigation
- Care Coordination to improve access to SUD services
- Outpatient and Intensive Outpatient SUD services, including individual and group counseling



# Measure H

- ¼ cent County Sales tax that will generate an estimated \$355 million annually for 10 years to be used to prevent and combat homelessness
- Projected to help 45,000 families and individuals move from homelessness to permanent housing, and enable 30,000 more to avoid becoming homeless – within the first five years.

Board ordinance places Measure H on Mar. 7, 2017 countywide ballot to prevent and combat homelessness

**12/6/2016**

Passage of Measure H with 69.34% voter approval

**2/7/2017**

**3/7/2017**

**6/13/2017**

Board directs CEO to conduct a Measure H revenue planning process to develop funding recommendations for FY 17/18 – FY 19/20

Board approves final funding recommendations for FY 17/18 and tentative recommendations for FY 18/19 and 19/20



# Flow of Measure H Funds

Measure H  
Special Fund

County  
Departments  
and Agencies

Community  
Based  
Providers and  
Other Entities

Revenue from Measure H flows from County Departments and lead agencies into communities countywide, where it is put to work based on need.



# Approved Measure H Funding

<b>Funding Categories</b>	<b>FY 2017-18 Final*</b>	<b>FY 2018-19 Tentative*</b>	<b>FY 2019-20 Tentative*</b>
Prevent Homelessness	\$8.500	\$17.000	\$17.000
Subsidize Housing	\$81.534	\$115.170	\$132.216
Increase Income	\$20.680	\$22.830	\$19.300
Provide Case Management & Services	\$25.723	\$51.550	\$77.180
Create a Coordinated System	\$106.000	\$151.385	\$164.393
Increase Affordable/Homeless Housing	\$15.000	\$15.000	\$20.000
<i>Administration</i>	<i>\$1.500</i>	<i>\$1.500</i>	<i>\$1.500</i>
<b>Total</b>	<b>\$258.937</b>	<b>\$374.435</b>	<b>\$431.589</b>

\*Funding in millions



# First Six Months of Measure H

- 50 public-private stakeholder consensus on Measure H funding allocations
- Measure H implementation moving expeditiously
- Incredible synergy between providers, County departments, cities, Councils of Government, faith organizations, and Los Angeles Homeless Services Authority



# Key Measure H Outcomes to Date

## July - December 2017:

- **7,297** individuals entered crisis, bridge, and interim housing including **811** individuals discharged from institutions
- Approximately **3,350** homeless families and individuals secured permanent housing through specific HI strategies including:
  - **1,385** rapid re-housing participants
  - **1,064** individuals from emergency shelter
  - **483** disabled adults pursuing SSI were housed





# Key Measure H Outcomes to Date

- **4,038** individuals have been engaged by Outreach Teams
- **3,143** youth were assessed using Next Step Tool
- **4,261** disabled individuals were assisted with applications for SSI and Veterans Disability Benefits
- **2,556** inmates received jail in-reach services





# Key Measure H Outcomes to Date

- **1,280** clients were linked to new Intensive Care Management Services
- **658** families received prevention services
- **948** deputies and sergeants were participated in First Responders Training

(Data is from Oct. 2016 - Dec. 2017)





# FY18/19 Measure H Budget Planning Process

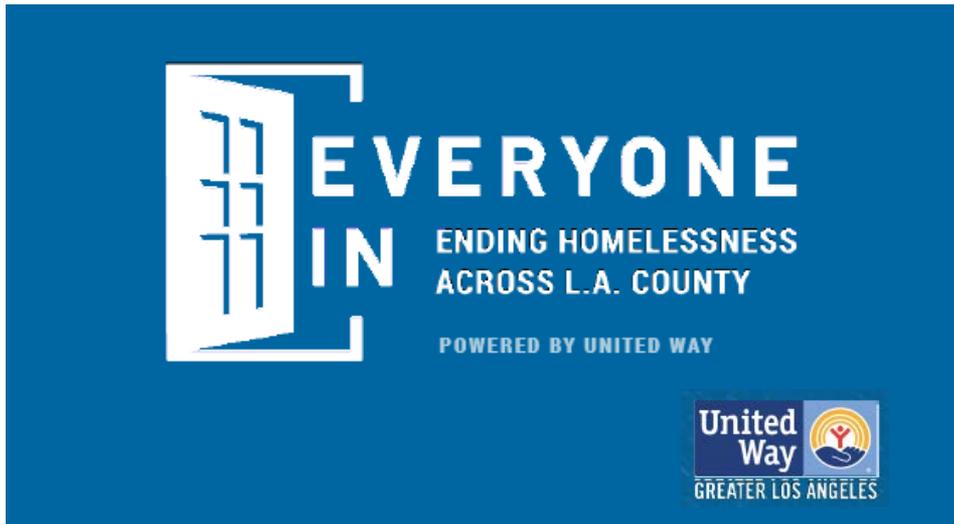
Jan. 29, 2018	County Departments and LAHSA submit funding requests to HI
Feb. 2018	HI, County Departments, and LAHSA meet to discuss funding requests
March 5, 2018	Public release of draft funding recommendations
March 6, 2018	Community Web Meeting to explain draft funding recommendations
March 14, 2018	Public Meeting to receive in-person public comments Kenneth Hahn Hall of Administration, Board Room (1:30pm – 4:30pm)
March 21, 2018	Final day to submit public comments through HI website. Please use this link to provide comments. <a href="https://goo.gl/forms/69RdVr8iEn9W751E2">https://goo.gl/forms/69RdVr8iEn9W751E2</a>
Early April 2018	HI, County Departments, and LAHSA meet to discuss public comments and review draft funding recommendations
April 26, 2018	HI presents Board Letter with final FY 2018-19 funding recommendations at Homeless Policy Board Deputies Meeting <ul style="list-style-type: none"><li>• Kenneth Hahn Hall of Administration, Room 739</li><li>• 2:00pm – 4:00pm</li></ul>
May 15, 2018	Board of Supervisors considers final FY 2018-19 Measure H Funding Recommendations



# Community Engagement



Changing the community paradigm and perception to promote siting of supportive housing



A campaign to be launched on 3/9/18 to communicate, engage, and activate people across the County to build the momentum we need to make real progress towards ending homelessness.



# Collaboration is Key

Homelessness is a regional problem that can only be effectively addressed with a commitment to action by the County, cities, community providers, business community, faith organizations and individuals across the County.

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